Tonimbuk International Horse Trials

Refund Policy 2024

1. Refunds can only be negotiated through the Organising Committee for each competition; special circumstances may be dealt with on a case-by-case basis with the OC.

2. Withdrawal of entries prior to the advertised original close of entries date (29th February 2024) can be processed by the rider through Nominate and will be fully refunded with \$20 deducted as an administration fee.

3. There will be <u>no</u> refund of entries for withdrawals after the originally published close of entries date, as the entry has been accepted and an entry has been offered.

4. If the place can be filled by entries on a waiting list, for the same level as the withdrawal, the entry fee will be refunded less 20% administration fee. Stable, Camping and Facility Fees will be fully refunded. Eventing Levy will not be refunded. No Substitutions will be made after 5pm on Tuesday 5th March 2024

5. Entries that do not meet Minimum Entry Requirements (MER) will be offered an entry in a level appropriate to the horse & riders MER status. If no appropriate level is available the entry fee may be refunded less 50% administration fee.

6. Entries that do not meet the required Registrations, both EA and FEI, will be offered an entry in a class appropriate to the horse & riders registrations if available. There will be no refund of entry fees or difference in fees for level/class.

a. Entries without appropriate EA membership and EA horse registration may be subject to penalties listed under 'Strict Liability Offences and Penalties" in the Disciplinary By-Laws of Equestrian Australia.

b. Entries to FEI events without FEI horse and rider, registration will not be accepted by the FEI entry system.

7. All withdrawals must be made by 4.00 pm on the day preceding the start of the dressage phase of the event or as stated in the schedule. Athletes who do not declare their intention to withdraw may have their names forwarded to the State Eventing Committee. This is a common courtesy to the Organising Committee.

Substitution

8. Any substitution of an entry, involving a horse or rider, after close of entries may be subject to a \$50 fee, per change, and is at the discretion on the Organising Committee.

Yard, Stable and Camping Refunds

9. Camping will be refunded in full if the organising committee is notified prior to 5pm on Tuesday $5^{\rm th}$ March 2024

11. Stable fees will be fully refunded if withdrawals advised by 5pm Tuesday 5^{th} March 2024.

12. Stable fees may not be refunded if advised after 5pmTuesday 5th March 2024, unless there is a waiting list and the place can be filled from the wait list. The refund may not be processed until after the event.

13. The stable bond will be refunded after the event, if all conditions of the bond have been met or the stable was not used.

Cancelled Competition

14. Entry fees, camping fees and stable fees will be refunded less an administration fee of up to 50% of entry fee for cancelled competitions. As a non-profit organisation costs already incurred for the event will need to be covered. Once these costs have been met, a refund of entry fee will be made.

15. Cancelled competitions are competitions that have not commenced any phases.

16. Portable stable/yard fees will not be refunded for cancelled events if the stables/yards have been specially erected at the venue prior to the advertised start of the event

FEI Equine Anti-Doping and Controlled Medication Testing Fees

17. FEI Equine Anti-Doping and Controlled Medication Testing fees will be refunded, if the withdrawal is notified prior to the advertised original close of entries. The refund may not be processed after the conclusion of the competition.